

# Nature Teach Kids Yoga Cancellation and Refund Policy

## Kids Yoga Class

If you pre-register for a class and your child cannot attend you must cancel either via email or by phone a **minimum of 3 hours** prior to the start of class. If you have prepaid for your class you will receive a full refund. A class may be cancelled if the class fails to fill. All participants will be notified via email or by phone within 72 hours prior to the start of class. If there is an emergency and class has to be cancelled you will be notified asap.

## Workshops

If you sign up and pay for a workshop and your child is unable to keep the date scheduled please contact Nature Teach to cancel **at least 48 hours (2 days)** prior to the workshop. If your request for cancellation is received within the 48 hour period you will receive a 100% refund. If your request is made **24 hours** prior to your scheduled workshop start date you will receive a 75% refund.

If we receive your cancellation request **less than 24 hours** prior to the scheduled workshop a refund will not be possible. Cancellation requests must be made by email to: [jojonatureteach@gmail.com](mailto:jojonatureteach@gmail.com). Or by phone.

Absence to a workshop is non-refundable. If you cancel on the day of the workshop or after it has taken place, a refund or credit will not be possible.

Workshops could occasionally be cancelled if there's insufficient interest, or if the teacher has an emergency. If the workshop is cancelled you will be notified by email as soon as possible, and you will receive a full refund. If the cancellation is not due to an emergency you will be notified within 72 hours of the start date.

## Private and Small Group Classes

In the event that you need to cancel a private or group class please contact me directly via email or phone. I understand that things happen and life can be full of unexpected curve events. However, if you fail to cancel **within 24 hours** of our scheduled session, unless there is a true emergency, you will be asked to pay for your missed appointment in full.

## Parties

A non-refundable **\$75 dollars** is required for any party booking. Aside from the deposit, if you choose to cancel you must do so **one week (7 days)** prior to the party date to receive a full refund (minus the deposit). Please email or call as soon as possible if you need to cancel for any reason.